



CITY OF ELGIN, ILLINOIS

IMPORTANT INFORMATION FOR NEW RESIDENTS!

WWW.CITYOFELGIN.ORG ~ 847-931-6100
EMERGENCY DIAL 9-1-1

- ✓ The City **recycles** paper products, cans and glass. All materials may be mixed together in the 64 gallon recycle container provided to you by the City. Recyclable materials will be picked up at the same time garbage and yard waste is picked up at no additional cost. If you have more recyclables than what fits in your 64 gallon container, they may be placed next to your container and will be picked up at no additional cost.
- ✓ The City's garbage collection operates on a **pay as you throw program** where a **refuse sticker must be attached to each can or bag of garbage** placed at the curbside in excess of the 64 gallon refuse container provided to you by the City. No sticker is needed for the City provided 64 gallon container. Separate **yard waste stickers and leaf stickers** must also be purchased and attached to each bag when placed at curbside. These stickers may be purchased at most grocery stores, hardware stores and at City Hall.
- ✓ The City does **not** require the purchase of an **annual vehicle sticker** for any vehicles.
- ✓ The City does **not** require the purchase of a **dog or cat license** but vaccinations must be up to date and pet owners are required to remove their pet excrement from any property not their own.
- ✓ You will receive a **bi-monthly water/sewer bill** from the City. Call 847-931-5630 with questions regarding your water/sewer bill.
- ✓ The City provides a **"drop box"** for water bill and parking ticket payments on 150 Dexter Court at the City Hall property and the Cashiers desk located at City Hall is open extended hours on Monday, Tuesday and Friday until 6:00 p.m. for in person payments.
- ✓ The City offers **automatic checking account payment** and **internet credit/debit card payment** for your monthly water/sewer bill. There is no fee for using the automated services and can be accessed via the city's website, www.cityofelgin.org.
- ✓ The City's web site address is www.cityofelgin.org Please visit this website to learn of recent news, announcements and more information about the City's departments and services.
- ✓ Additional City services you may wish to contact:
 - Solid Waste & Recycling Inquiries 847-697-3160
 - City Clerk (Voter Registration) 847-931-5660
 - Parks & Recreation Department 847-531-7000
 - Water Inquiries & Billing Questions 847-931-5630
 - General Finance Inquiries 847-931-5625
 - Real Estate Transfer Stamps 847-931-5639
 - Community Development (building permits) 847-931-5920
 - The Hemmens Cultural Center 847-931-5900
 - Elgin Police Department (non-emergency) 847-289-2500
 - Elgin Fire Department (non-emergency) 847-931-6175



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Additional Community services you may wish to contact:

City of Elgin 'Round the Clock Info Line *847-931-6056*

Schools & Colleges

School District U-46 *847-888-5000*

School District 301 *847-464-6000*

Elgin Community College *847-697-1000*

Utilities

SBC/Ameritech *800-244-4444*

Comcast *866-594-1234*

Wide Open West *866-496-9669*

AT&T *800-222-0300*

ComEd *800-334-7661*

Nicor *888-642-6748*

Newspapers

Chicago Tribune *1-800-874-2863*

Courier News *847-888-7800*

Daily Herald *847-608-2700*

Public Transportation

Dial-A-Ride (handicap bus) *(847) 931-6755*

Metra (train) *(312) 322-6777 or (847) 742-0094*

PACE (State St Terminal) *(847) 931-6745 or (847) 931-6750*

Other Organizations

Secretary of State's Office *312-793-1010*

Kane County *630-232-3400*

Cook County *312-603-5500*

Gail Borden Library *847-742-2411*

Elgin Area Chamber of Commerce *847-741-5660*

Elgin Area Convention & Visitor's Bureau *847-695-7540*

Elgin Community Network *847-741-7375*